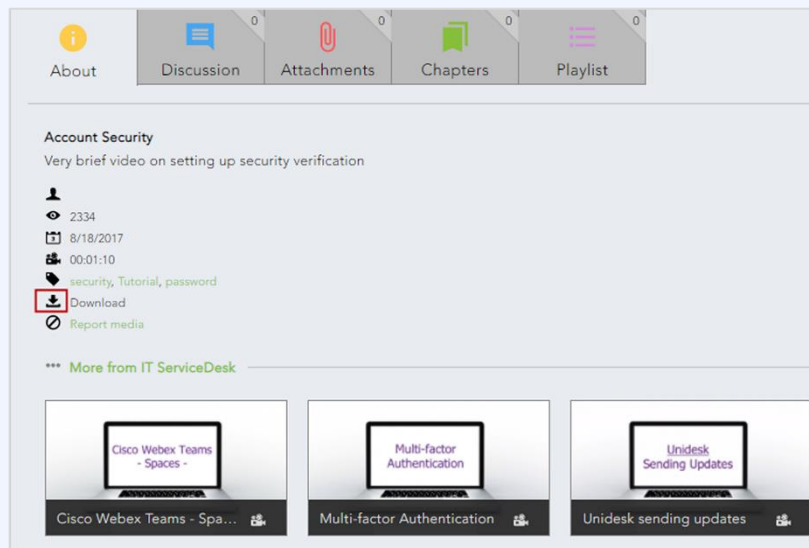


## Downloading from the Media Library (<https://stream.uhi.ac.uk>)

In some instances, videos can be downloaded from the Media Library by logging in to view the video. Scroll down the page until you see the 'Download' icon.



Right-click the icon and select 'Save as ...' (this may be slightly different depending on the browser being used).

The downloaded file should be an MP4 file but may not be as high quality as the original file which had previously been uploaded. The Terms and Conditions of this video streaming service does recommend that the original file be retained as the video is encoded for streaming purposes.

If the downloaded file is a text file, it is likely that the security settings on the video's category do not permit download of the file.

The terms and conditions of the service are given below for reference:

Please note that the original uploaded file is not retained by this system and as the content owner we expect you to maintain an offline copy of the material you upload into this service. You should ensure that you have the appropriate ownership rights to upload material into the Media Library and that you have selected the appropriate category for the material. If you need assistance with copyright or [university policy for recording of taught sessions](#) issues you should consult your local academic partner librarian or the Head of Academic Development who will be best able to advise you. The policy can be read here: <https://www.uhi.ac.uk/en/t4-media/one-web/university/about-uhi/governance/policies-and-regulations/policies/Recording-of-Taught-Sessions-Policy.pdf> This service is subject to a routine maintenance window each Friday from 16.00 to 16.30 it should be noted that this service may not be available at that time. For help and assistance with this service you can contact the university's ServiceDesk on 01463 279150 or email [servicedesk@uhi.ac.uk](mailto:servicedesk@uhi.ac.uk)